

Excelling your Unified Communications Experience



Skype
for Business





The Microsoft – Sennheiser Cooperation

The certified for Skype for Business Sennheiser headsets and speakerphones enable people to communicate in the way that's most comfortable for them, wherever they are, with plug-and-play simplicity, proven compatibility, and high-quality audio.

You benefit from a fully tested solution making use of Skype for Business together with Sennheiser headsets and speakerphones. All call control features can be used via the Sennheiser headsets and speakerphones, i.e. answering and ending calls, adjusting volume or muting the call.

The combination of Skype for Business together with Sennheiser headsets and speakerphones provide superior sound quality, excellent comfort and user focus for Contact Centers, Offices and Unified Communications professionals thus ensuring an optimal user experience.



Sennheiser-Microsoft Evaluation Program

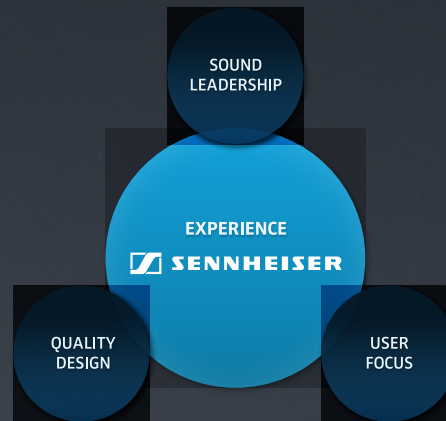
The Sennheiser – Microsoft Evaluation Program is established for you to try out our headset solutions before deciding on which solution you want to choose for your Skype for Business Unified Communications deployment.

We think that "hearing is believing", which is why we would like you to validate our headsets together with Skype for Business.

For more info or to enroll in the program, please visit:
www.sennheiser.com/tryourheadsets



Experience Sennheiser



Sound leadership

For 70 years the name Sennheiser has been synonymous with the highest quality products across all areas of sound recording, transmission and reproduction. This expertise has allowed us to create a range of business headsets and speakerphones that lets you and your listener focus fully on your conversation – even in noisy environments. Add Sennheiser Voice Clarity and you'll experience audio quality like you've never heard before.

Quality design

Every headset and speakerphone we create is designed to look as good as it sounds; This unique combination of form, function and quality has been recognized by many international award panels and millions of professional users around the world. There's an unmistakable sense of quality in the design of a Sennheiser headset or speakerphone and the right choice of materials is crucial when we build to last.

User focus

Sennheiser headsets are designed for long use throughout a working day. That's why we pay so much attention to your comfort – from super soft ear pads to personalized fittings and varied wearing styles. But comfort is nothing without safety, and hearing protection is paramount in all our headsets. With our patented ActiveGard® technology you are always protected from possible acoustic bursts and sudden sound surges and can feel confident that your hearing is never at risk.

Nothing beats experience

No matter how much we try and explain, the only way to truly judge our sound – and understand what makes Sennheiser unique – is through your senses. That's why we always like to invite you to experience Sennheiser. Because your senses will tell you what we can't describe in words: This is how great sound feels.



Sennheiser Wireless Series

The way we communicate is changing: wireless connections to desk phones or softphones/ PCs have given users a new degree of mobility and the opportunity to perform their tasks more efficiently. This new generation of professional users can now move freely around the office and building, while still being connected to all their important communication systems. This results in more collaboration, improved job satisfaction and increased productivity.

Features and Benefits:

- Sennheiser voice clarity – wideband sound for natural listening experiences
- Ultra noise-canceling microphone – for perfect speech clarity for both the caller and the listener
- Phone conferences – intuitive and easy setup of up to 4 headsets with same base station
- Hot desking with fast, secure pairing – simply dock in the base station
- Full workday of talk time – 8 hours in wideband sound and 12 hours in narrowband sound
- Intelligent fast charging delivers 50% in just 20 minutes
- Long distance wireless range up to 180 m (590 ft) with line of sight – 55 m (180 ft) in typical office environment
- Sennheiser ActiveGard® – hearing protection technology against acoustic shock



D 10

- Sennheiser D 10 is a single-sided wireless DECT headset made for office professionals
- Single connectivity – connects to either desk phone or softphone/PC
- 2-in-1 wearing style (headband or ear hook) for all-day use.



DW Office ML

- DW Office is a single-sided premium wireless DECT headset for quality-conscious business professionals.
- Designed for all-day use, the DW Office connects directly to desk phone and softphone/PC to deliver excellent sound quality around the office.
- 2-in-1 wearing style with headband and leatherette ear hook.



DW Pro 1 ML

- DW Pro 1 is a single-sided premium wireless DECT headset for quality-conscious business professionals.
- Designed for superior comfort during all-day use, the DW Pro 1 connects directly to desk phone and softphone/PC to deliver excellent sound quality around the office.
- Extra soft leatherette ear pad for extra comfort.



DW Pro 2 ML

- DW Pro 2 is a double-sided premium wireless DECT headset for quality-conscious business professionals.
- Designed for superior comfort during all-day use, the DW Pro 2 connects directly to desk phone and softphone/PC to deliver excellent sound quality around the office.
- Extra soft leatherette ear pads and headband pads for extra comfort.



SD Office* ML

- SD Office is a single-sided premium wireless DECT headset for quality-conscious business professionals.
- Designed for all-day use, the SD Office connects directly to desk phone and softphone/PC to deliver excellent sound quality around the office.
- 2-in-1 wearing style (headband or leatherette ear hook) for all-day use.



SD Pro 1* ML

- SD Pro 1 is a single-sided premium wireless DECT headset for quality-conscious business professionals.
- Designed for superior comfort during all-day use, the SD Pro 1 connects directly to desk phone and softphone/PC to deliver excellent sound quality around the office.
- Extra soft leatherette ear pads and headband pads for extra comfort.



SD Pro 2* ML

- SD Pro 2 is a double-sided premium wireless DECT headset for quality-conscious business professionals.
- Designed for superior comfort during all-day use, the SD Pro 2 connects directly to desk phone and softphone/PC to deliver excellent sound quality around the office.
- Extra soft leatherette ear pads and headband pads for extra comfort.

* SD Series available in Americas only.



Sennheiser Bluetooth Series

Whether working on the move, or at home or abroad, Sennheiser Mobile Business Bluetooth® headsets are sleek, smart, and easy to use. Equipped with the latest technology, these ideal communication companions are designed for professionals in office environments and on the move who value the perfect blend of high quality sound and speech, day in, day out.

Presence™ UC ML

Hear and be heard. Wherever

The Presence™ UC ML is a premium headset for mobile Unified Communications professionals using Skype for Business, who require consistently excellent HD sound and Sennheiser voice clarity around the office, in the car and outdoors.



MB Pro ML Series

Brilliant sound exceptional comfort

The MB Pro Series is designed for wireless communication freedom, brilliant sound quality and exceptional wearing comfort.



Presence™ UC ML

- Best-in-class sound quality both indoors and outdoors with SpeakFocus™ and WindSafe™ technologies
- Increased range and 10 hours of talk time for a full workday
- Multi-connectivity – seamlessly switch between softphone and mobile calls

WIND SAFE™ **SPEAK FOCUS™**

MB Pro 1 UC ML

- Single-sided headset with headband wearing style
- Sennheiser voice clarity – for a natural speech and listening experience
- Intuitive user interface – easy boom slide for power on/off
- Multi connectivity – to seamlessly manage PC and mobile phone calls from a single headset for maximum call-handling flexibility
- Up to 15 hours' talk time and can be 50% charged in only 40 minutes

MB Pro 2 UC ML

- Double-sided headset with headband wearing style
- Sennheiser voice clarity – for a natural speech and listening experience
- Room experience feature – for a more natural sound and increased call comfort
- Multi connectivity – to seamlessly manage PC and mobile phone calls from a single headset for maximum call-handling flexibility
- Up to 15 hours' talk time and can be 50% charged in only 40 minutes



SC 30 USB ML

- SC 30 USB CTRL is a single-sided headset designed specifically for the UC market
- Lightweight and deployment friendly headset
- Sennheiser voice clarity – for a natural speech and listening experience



SC 60 USB ML

- SC 60 USB CTRL is a double-sided headset designed specifically for the UC market
- Lightweight and deployment friendly headset
- Sennheiser voice clarity – for a natural speech and listening experience



SC 230 USB ML

- SC 230 is a single-sided headset for contact centers, offices and UC professionals.
- Unique, robust construction crafted with look and feel in mind
- Sennheiser voice clarity – for a natural speech and listening experience



SC 260 USB ML

- SC 260 is a double-sided headset for contact centers, offices and UC professionals.
- Unique, robust construction crafted with look and feel in mind
- Sennheiser voice clarity – for a natural speech and listening experience



SC 630 USB ML

- SC 630 is a premium single-sided headset for all-day use in busy contact centers or offices
- Crafted with high-end materials to ensure maximum durability and design quality
- Sennheiser voice clarity – for a natural speech and listening experience



SC 660 USB ML

- SC 660 is a premium double-sided headset for all-day use in busy contact centers or offices
- Crafted with high-end materials to ensure maximum durability and design quality
- Sennheiser voice clarity – for a natural speech and listening experience



Sennheiser Wired Series

The Sennheiser portfolio of wired headsets certified for Skype for Business is ideal for contact centers, offices and Unified Communications professionals and with a range of wearing styles and ear pads you will easily find a headset that you can comfortably wear all day.

The Sennheiser Culture™ Series headsets (SC 30 / 60 USB ML) are specially designed as a deployment-friendly solution for enterprises transitioning from traditional telephony systems to Unified Communications.

Aimed at users that require contact-center-tested durability, Sennheiser Circle™ Series headsets (SC 230 / 260 USB ML) deliver true audio in Sennheiser voice clarity and supreme comfort for all-day use in contact center and office environments.

The Sennheiser Century™ Series headsets (SC 630 / SC 660 USB ML) are premium headsets specifically designed for quality conscious contact center and office professionals requiring outstanding sound performance.



Sennheiser Speakerphone Series

Conference calls with style

Sennheiser Speakerphone Series is designed for business professionals who need flexible conferencing solutions and who set up their office where it is most convenient. Users who demand excellent conference sound will appreciate its exceptional design and user-friendly functionality. The Speakerphone Series is optimized for use with Skype for Business and is supporting both personal and small group conferencing needs.

With Sennheiser sound quality, Sennheiser voice clarity and a dedicated music function, the Sennheiser Speakerphone Series represents Sennheiser's sound heritage and design at its best and makes a bold statement of style and quality on any desk.

Quality design – designed to be seen and heard

With its iconic design, Sennheiser Speakerphone's lightweight slim profile makes it the ideal working tool for the quality conscious business professional using Skype for Business. Requiring a minimum of desk space, its streamlined styling, discrete control panel and superb finish signal high-end quality.

Sound leadership – super conference sound

With Sennheiser voice clarity and HD sound, conference calls have never been clearer. Designed with the professional user in mind, Sennheiser Speakerphone Series ensures an outstanding communication experience for listeners and users alike.

The superior audio performance of the speakerphone enhances efficiency and the quality of collaboration in and between organizations. In addition, the speakerphone features a dedicated music setting for relaxing with music between calls.

User focus – quick to connect, simple to use

Literally plug in and talk: Sennheiser Speakerphone's built-in cable system connects directly to PC, mobile phone or tablet to provide secure, drop-out free communication. Just connect the device and you are ready to communicate. Additional features include intuitive fingertip controls, long talk time and a protective carrying pouch.



SP 20 ML
(for PC and mobile phone or tablet)



SP 10 ML
(for PC)

Benefits and features:

- **Compact and portable** – lightweight design for mobile professionals
- **Discrete design** – premium styling for discerning users
- **Outstanding communication** – Sennheiser voice clarity and echo cancellation for a natural speech and listening experience
- **Better quality conferencing** – replaces PC and mobile phone speakers and microphone for a superior quality audio experience
- **Sound-enhancement profile for music and video** – enjoy music wherever you are
- **Plug in and talk** – connect to both PC and mobile phone or tablet and you are ready to talk
- **Conferencing across devices** – merges PC/softphone and mobile calls into one conference
- **Intuitive user interface** – clear microphone mute button, call and volume control and easy cable management
- **Hands-free operation** – the freedom to call and work
- **Long talk time** – up to 20 hours
- **Voice prompts for low battery warning** – always sufficient talk time
- **Convenience and protection** – tailored carry pouch

Sennheiser Wired Headsets for Contact Centers and Offices



		SC 30 USB ML	SC 60 USB ML	SC 230 USB ML	SC 260 USB ML	SC 630 USB ML	SC 660 USB ML
Primary Usage	Deployment	●	●				
	Mid-range			●	●		
	High-end					●	●
Single or Double-sided Headset	Single-sided	●		●		●	
	Double-sided		●		●		●
Ear Pads	Leatherette ear pads	● ⁽¹⁾	● ⁽¹⁾	● ⁽¹⁾	● ⁽¹⁾	●	●
	Foam ear pads	●	●	●	●		
Sound Quality	Voice clarity wide-band & narrowband	●	●	●	●	●	●
	Noise cancelling microphone	●	●	●	●		
	Ultra noise cancelling microphone					●	●
	Adjustable boom arm	●	●	●	●	●	●
Device Connection	Connection to PC and tablet with USB port	●	●	●	●	●	●
Call Control	Call answering & end	●	●	●	●	●	●
	Volume/mute	●	●	●	●	●	●
Features	ActiveGard technology	●	●	●	●	●	●
	Numbered headband-grooves			●	●	●	●
	Ultra lightweight headset	●	●				
	Name tag personalisation			●	●	●	●

1 Optional – spare parts can be purchased.

Sennheiser Wireless Headsets for Contact Centers and Offices



		DW Office ML	DW Pro 1 ML	DW Pro 2 ML	SD Office ML ⁽¹⁾	SD Pro 1 ML ⁽¹⁾	SD Pro 2 ML ⁽¹⁾	D 10 ML
Work Environment	Normal and noisy	●	●	●	●	●	●	●
	Extremely noisy			●			●	
Single or Double-sided Headset	Single-sided	●	●		●	●		●
	Double-sided			●			●	
Wearing Style	Headband	●	●	●	●	●	●	●
	Earhook	●			●			●
Sound Quality	Wideband & narrowband audio	●	●	●	●	●	●	●
	Ultra noise cancelling microphone		●	●		●	●	
	Noise cancelling microphone	●			●			●
	Adjustable boom arm		●	●		●	●	
Device Connection	Connection to desk phone	● ⁽²⁾	● ⁽²⁾	● ⁽²⁾	● ⁽²⁾	● ⁽²⁾	● ⁽²⁾	● ⁽³⁾
	Mobile phone	● ⁽²⁾	● ⁽²⁾	● ⁽²⁾	● ⁽²⁾	● ⁽²⁾	● ⁽²⁾	● ⁽³⁾
	Connection to PC	●	●	●	●	●	●	● ⁽³⁾
	Multi device connectivity	● ^{(3), (4)}	● ^{(3), (4)}	● ^{(3), (4)}	● ⁽⁴⁾	● ⁽⁴⁾	● ⁽⁴⁾	
Call Control	Call answering & end	●	●	●	●	●	●	●
	Volume/mute	●	●	●	●	●	●	●
Talk & Charge Time	Talk time	Up to 12 h	Up to 12 h	Up to 12 h	Up to 12 h	Up to 12 h	Up to 12 h	Up to 12 h
	Charge time	1 h	1 h	1 h	1 h	1 h	1 h	1 h
Range	Typical office	Up to 55 m (180 ft)	Up to 55 m (180 ft)	Up to 55 m (180 ft)	Up to 180 ft	Up to 180 ft	Up to 180 ft	Up to 55 m (180 ft)
	Line of sight	Up to 180 m (590 ft)	Up to 180 m (590 ft)	Up to 180 m (590 ft)	Up to 590 ft	Up to 590 ft	Up to 590 ft	Up to 180 m (590 ft)

1 Only available in the Americas

2 Optional – spare parts for various phones can be purchased

3 Dependent on product variant

4 Connects up to two devices at the same time – PC and desk phone or mobile phone

Sennheiser Wireless Bluetooth Headsets



		Presence UC ML	MB Pro 1 ML	MB Pro 2 ML
Work Environment	Normal and noisy	●		
	Extremely noisy		●	●
	Car	●	●	
	Outdoor	●	●	●
Single or Double-sided Headset	Single-sided	●	●	
	Double-sided			●
Wearing Style	Earsleeve – in ear	●		
	Earhook – over the ear	●		
	Headband – over the head		●	●
Sound Quality	Wideband & narrowband audio	●	●	●
	Noise cancelling microphone	●		
	Ultra noise cancelling microphone		●	●
	3 digital microphones – SpeakFocus™	●		
	Room experience			●
	Adjustable boom arm		●	●
Device Connection	PC	●	●	●
	Mobile phone	●	●	●
	Tablet	●	●	●
	Multi device connectivity	● ⁽¹⁾	● ⁽¹⁾	● ⁽¹⁾
Call Control	Call answering & end	●	●	●
	Volume/mute	●	●	●
	Voice prompts	●	●	●
Talk & Charge Time	Talk time	Up to 10 h	Up to 15 h	Up to 15 h
	Charge time	1 h 20 min	2 h 30 min	2 h 30 min
Range	Typical Office	Up to 25 m / 82 ft ⁽²⁾	Up to 25 m / 82 ft ⁽²⁾	Up to 25 m / 82 ft ⁽²⁾

1 Connects up to two devices at the same time

2 Device dependant





ActiveGard®

Employees working in a phone-based environment or contact center will be only too aware of constant external noise from other conversations, ring tones of electronic devices, background chatter and even street noise.

While this may well be a typical feature of a usual working day, companies and their staff have a shared interest in ensuring that hearing is fully protected when wearing a headset – and that no adverse effects are experienced over the long term.

Employees may occasionally handle a call during which they experience a sudden and often unexpected sound surge. This is commonly known as an “acoustic shock”.

Sennheiser’s ActiveGard® technology protects headset users from potential hearing loss or damage on the rare occasions where they experience this type of event – leaving them secure in the knowledge that they can continue a conversation without any interference or loss of clarity.

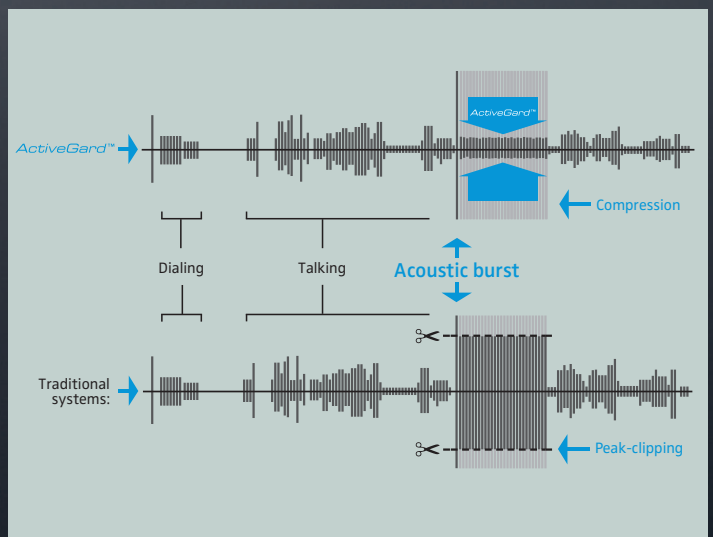
With the introduction of softphone-based telephony, the ActiveGard® technology has been adapted to provide users of Sennheiser’s digital (USB and wireless) headsets the same security and sound safety. This means that regardless of the choice of professional headset, users can be sure that ActiveGard® is always on duty to protect their hearing, ensuring that nothing unexpected gets in the way of important conversations.



The benefits of ActiveGard® patented technology:

- Protects users against sudden sound surges and acoustic shocks
- Limits maximum sound pressure on all Sennheiser CC&O headsets to international telecommunication standards⁽¹⁾ of 118 dB (SPL)
- Keeps the volume of a sound peak at a safe and comfortable level
- Allows safer and stress-free working when using a headset

¹ Examples include: ITU-T Recommendation P.360, I-ETS 300 245-2, I-ETS 300 677 and UL/CSA60950-1.





Sennheiser

– world leaders in
professional audio
and voice
communication



The Sennheiser story

For 70 years, the name Sennheiser has stood for the highest quality products and customized solutions across all areas of sound recording, transmission and reproduction. As one of the world's leading providers of integrated solutions for electro-acoustic products, systems and services, Sennheiser constantly sets itself the challenge of developing creative solutions that satisfy the requests and requirements of our customers.

What motivates Sennheiser

A series of groundbreaking innovations has given Sennheiser and its products their well-deserved global reputation: these include the invention of the shotgun microphone in the fifties and the development of open headphones in the sixties. This was followed in the seventies by infrared transmission technology and in the eighties by innovations in multi-

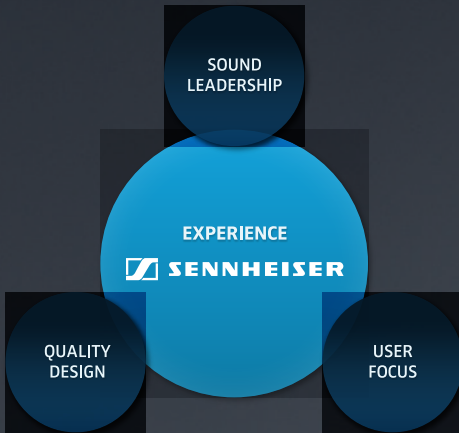


channel RF wireless transmission. Head-related surround sound systems were the highlight of the nineties, and intelligent audio information systems were launched in the new millennium.

Products and systems

The range of products on offer include headphones, wireless microphone and monitoring systems, conference and information systems as well as aviation and audiology products. The world's leading manufacturer of studio microphones, Georg Neumann, is also part of the Sennheiser Group.





Experience Sennheiser

Perfection is always relative: Users have different expectations from their headsets and speakerphones depending on their needs. For professional users, that need is to communicate as effectively as possible.

With Sennheiser's range of headsets and speakerphones, the combination of Sennheiser sound leadership, quality design and build – and a focus on real life usability – give the best performance possible in offices, contact centers and Unified Communications environments.

Please visit us at: www.sennheiser.com/cco



Sennheiser is one of the world's leading manufacturers of headphones, microphones, wireless transmission systems and high-quality headsets for both business and entertainment.

Drawing on the electro acoustics expertise of Sennheiser and the leading hearing healthcare specialist William Demant, Sennheiser Communications' wireless and wired headsets and speakerphones for contact centers, offices and Unified Communications professionals are the result of Sennheiser's and William Demant's joint leadership in sound quality, design, wearing comfort and hearing protection.

Sennheiser Communications A/S
Industriparken 27 · DK-2750 Ballerup · Denmark